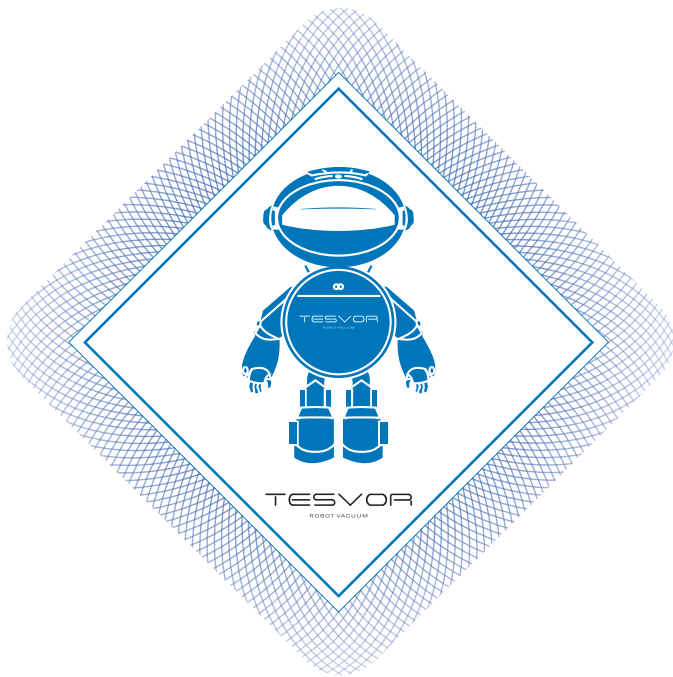


# TESVOR

X500Pro Smart Robot Vacuum



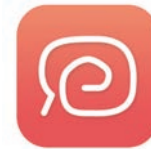
**User Guide**  
for App/Amazon Alexa/Google Assistant

MORE FAMILY TIME. LESS CLEANING.

## WiFi Instructions

**\*Note:** This app will continue to update and optimize, please be subject to the newest version.

1 Search for the WeBack app in your App Store or Google Play or scan the QR code below to install the app.

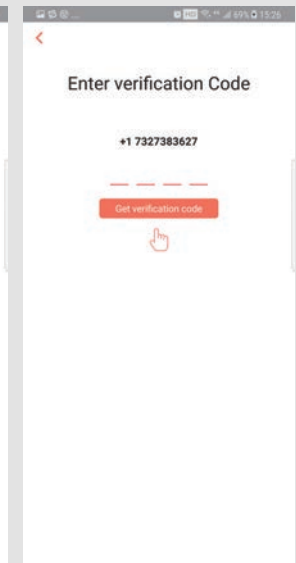
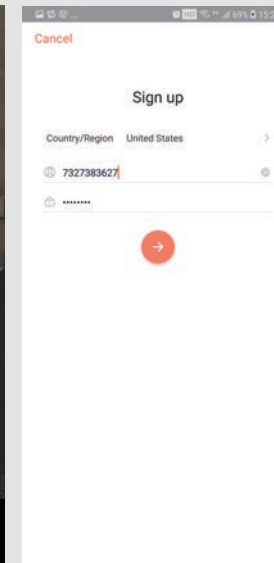
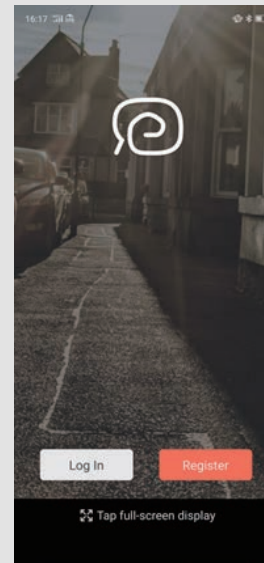


iOS



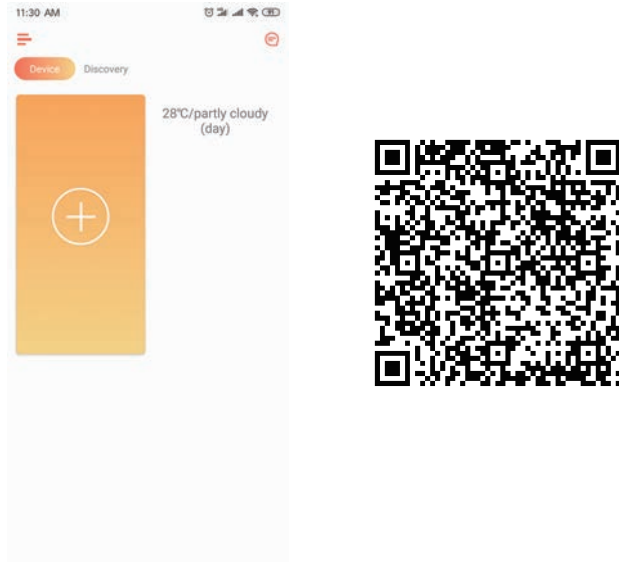
Google Play

2 Open the app, register with your mobile phone number or email and log in.



3

Click **Add a device** to scan the following QR code (also available on the back of the X500Pro robot).




4

Please confirm you are using 2.4G Wifi and your router is 802.11bgn mode. Tick to confirm your WiFi and enter your password.

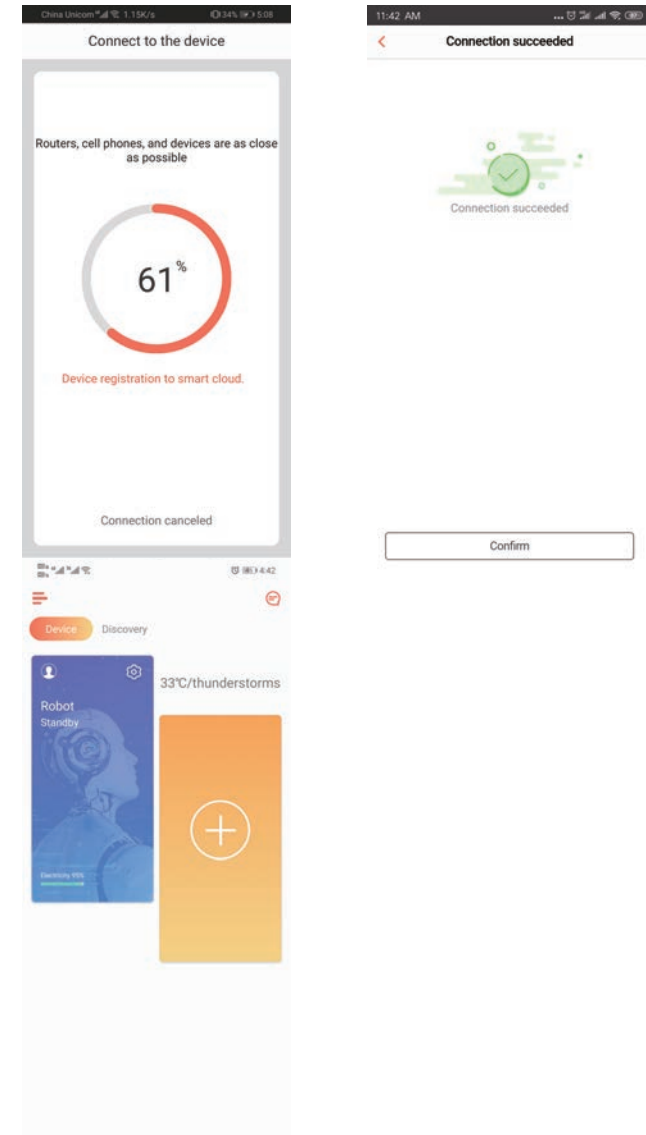


2

5

1. Find the switch button on the surface of the robot vacuum cleaner, and long press it for 3~5 seconds until heard the voice guide with the WiFi indicator  start flashing. (Depends on the network conditions, it'll take about 30~60 seconds to get WiFi connected.)

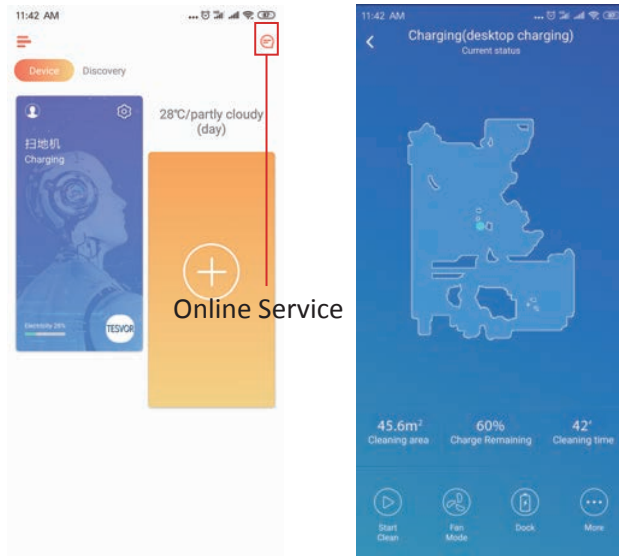
2. After connected successfully, the interface of the app will be switched to the home page.



3

6

Click the device to enter operation page.



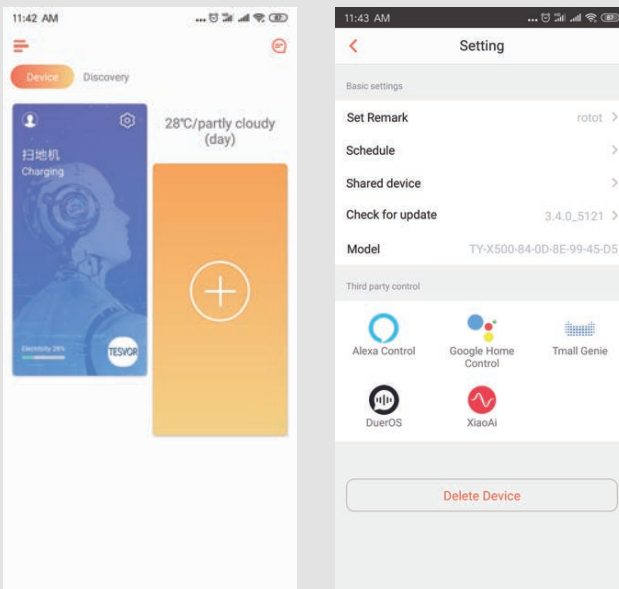
## Share Device to Others

1. Please make sure the people you want to share the device with have downloaded WeBack and registered a new account on their mobile phone.
2. Go to the **Setting** interface. Select **Manage Device** to add a sub-account.

**\*Note:** The user permissions of the sub-account are the same as the main account. The exception is that they cannot change the robot's nickname.

7

Press and hold the robot icon  to enter the Setting page



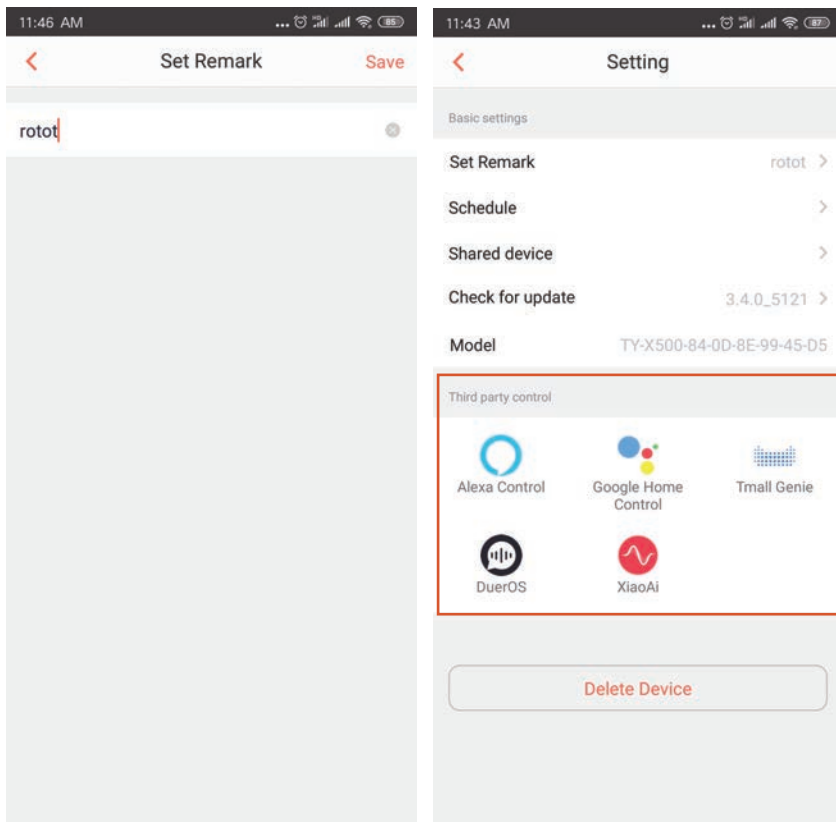
## Add Tesvor to Amazon Alexa/Google Assistant

\* Please make sure that you are using an Alexa speaker, and the Tesvor robot is successfully set up on the Weback app.

### Modify Robot Nickname

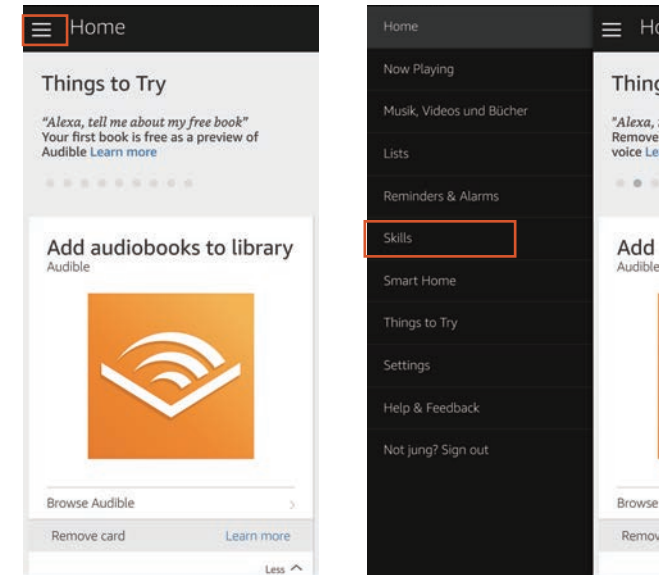
You can set the nickname of your Tesvor robot on the Weback app for Alexa to recognize. The default nickname is 'robot'.

If you want to connect it with Google Home, please download the instruction under Setting ->Third party connection.



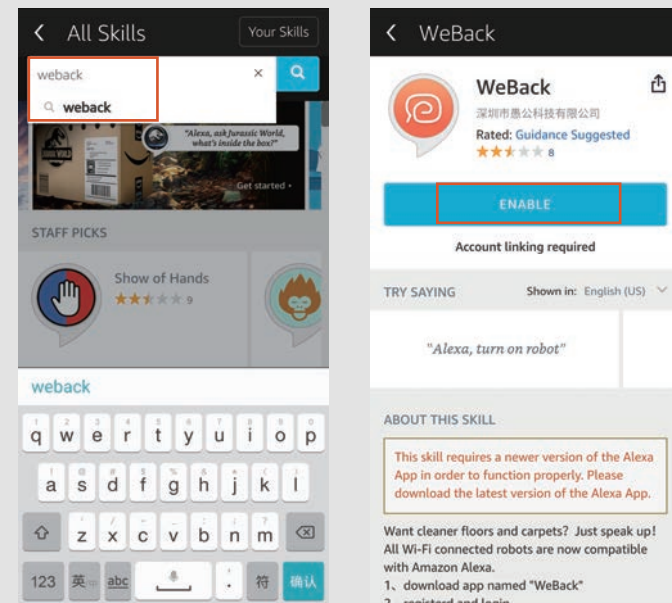
1

Open the Alexa app and select **Skills** as shown in the figure below.



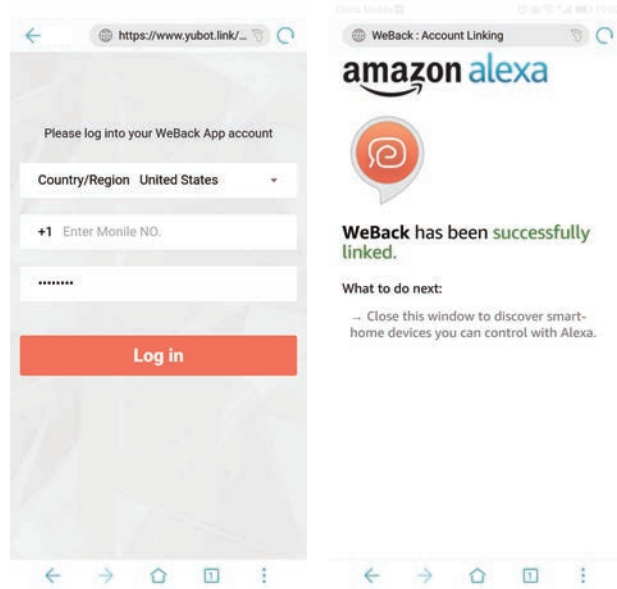
2

Search 'Weback' -> ENABLE



3

Login to your Weback account->Weback has been successfully linked.

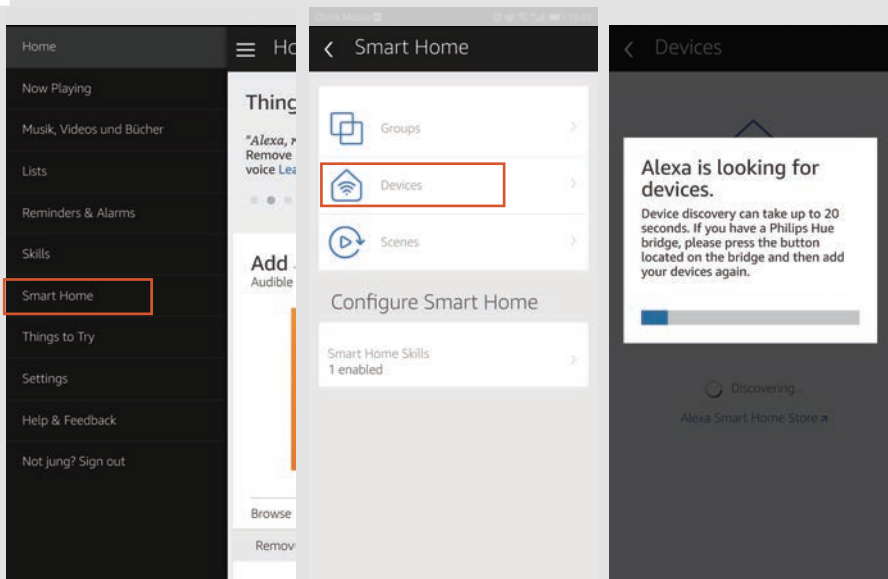


### Control Tesvor Robot via Alexa

- ☆ Wake up speaker: Alexa
- ☆ Turn on Robot (or the nickname named by you) (Start to Clean)
- ☆ Turn off Robot (or the nickname named by you) (Recharge)


4

Return to the Alexa app's homepage, select **Smart Home**→**Devices**→**Discover**.



## FAQ

- Why does the robot fail to connect to the Wi-Fi?

1. Make sure that your network is 2.4G and you typed the correct passwords. Then follow the instructions on the app to connect Wi-Fi using compatible mode.
2. If that does not work, please turn off the power switch  (not during the charging process) and restart the X500Pro robot. Repeat operations from Step 3 to connect the Wi-Fi. Turning off and restarting the robot can fix most Wi-Fi connection bugs.

- Why wasn't the scheduled cleaning executed?

Please make sure that the X500Pro robot vacuum is in the area covered by the Wi-Fi that the robot is connected to. Otherwise, it cannot receive cleaning orders from the network server when the scheduled cleaning time is due.

- The Map Size does not seem to Fit?

You can adjust the size of the map by moving your finger on the phone screen.

- Why does the App function well then suddenly malfunction?

Please check if there is a newer version of the app that needs to be updated.

- Why won't the Robot work via Alexa after successfully connecting to Alexa?

Please strictly follow the instructions for Alexa voice command to control the X500Pro robot. Alexa answers 'OK' if it successfully receives a command. Otherwise, it means Alexa has not received a current voice command.

- Where can I modify the nickname of the robot?

You can modify the nickname of the robot on the Weback app. Go to **Setting** -> **Set Remark**.

- Why can't Alexa control the robot after I change the nickname of the robot?

If the robot's nickname is changed after the robot is successfully bound to Alexa, you will need to delete the original device on Alexa Smart Home and then repeat operations from Step 4.

- What do I do if my issues are still not solved?

Please contact us by Online Service on the app or send email to [service@tesvor.com](mailto:service@tesvor.com).

MORE FAMILY TIME. LESS CLEANING.

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